

PATIENT SURVEY RESULTS 2013

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| 1. | The staff act professionally and are “committed to excellence” | 4.9 |
| 2. | The clinic is accessible and offers flexible appointment times | 4.9 |
| 3. | Everyone is treated with sensitivity and understanding | 5 |
| 4. | The clinic is kept clean and adequately equipped for treatment | 4.9 |
| 5. | Treatment sessions are thorough, proactive and precise | 4.95 |
| 6. | The therapist addresses your overall goals and concerns | 4.9 |
| 7. | The therapist explains detailed findings on patient assessments | 4.8 |
| 8. | All staff members are friendly, courteous and respectful | 5 |
| 9. | Overall I am satisfied with the quality of care | 4.95 |
| 10. | I would not hesitate to refer other family members or friends to this clinic | 5 |

Gender: M - 10 F - 10

Age Category: <20: 1 20-40: 3 40-60: 9 >60: 8