

PATIENT SURVEY 2012

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| 1. The staff are professionals and are “committed to excellence” | 5 |
| 2. The clinic is accessible and offers flexible appointment times | 4.86 |
| 3. Everyone is treated with sensitivity and understanding | 4.95 |
| 4. The clinic is kept clean and adequately equipped for treatment | 5 |
| 5. Treatment sessions are thorough, proactive & precise | 5 |
| 6. The therapist addresses your overall goals and concerns | 4.82 |
| 7. The therapist explains detailed findings on patient assessments | 4.59 |
| 8. All staff members are friendly, courteous and respectful | 4.95 |
| 9. Overall I am satisfied with the quality of care | 4.95 |
| 10. I would not hesitate to refer other family members
or friends to this clinic | 4.91 |

1 = Strongly Disagree, 2 = Disagree, 3 = Not Sure, 4 = Agree, 5 = Strongly Agree

OPTIONAL:

Patient Profile: Gender: M(10) or F(9) Age Category: <20 1 20-40 1 40-60 4 > 60 12