

PATIENT SURVEY 2010

- | | |
|---|------|
| 1. The staff are professionals and are “committed to excellence” | 4.90 |
| 2. The clinic is accessible and offers flexible appointment times | 4.81 |
| 3. Everyone is treated with sensitivity and understanding | 4.90 |
| 4. The clinic is kept clean and adequately equipped for treatment | 4.95 |
| 5. Treatment sessions are thorough, proactive & precise | 4.86 |
| 6. The therapist addresses your concerns and overall goals | 4.95 |
| 7. Newsletters are worthwhile and enjoyable to read | 4.68 |
| 8. All staff members are friendly, courteous and respectful | 5.00 |
| 9. Overall I am satisfied with the quality of care | 5.00 |
| 10. I would not hesitate to refer other family members
or friends to this clinic | 5.00 |

1 = Strongly Disagree, 2 = Disagree, 3 = Not Sure, 4 = Agree, 5 = Strongly Agree

OPTIONAL:

Patient Profile: Gender: M(7) or F(10) Age Category: <20 1 20-40 5 40-60 6 > 60 8