



PATIENT SURVEY RESULTS 2016

1.	The staff act professionally and are “committed to excellence”	5
2.	The clinic is accessible and offers flexible appointment times	4.85
3.	Everyone is treated with sensitivity and understanding	4.95
4.	The clinic is kept clean and adequately equipped for treatment	5
5.	Treatment sessions are thorough, proactive and precise	4.95
6.	The therapist addresses your overall goals and concerns	4.85
7.	The therapist explains detailed findings on patient assessments	4.85
8.	All staff members are friendly, courteous and respectful	5
9.	Overall I am satisfied with the quality of care	4.95
10.	I would not hesitate to refer other family members or friends to this clinic	4.95

(1 = Strongly Disagree, 2 = Disagree, 3 = Not Sure, 4 = Agree, 5 = Strongly Agree)

<u>Gender:</u>	M – 7	F – 10	
<u>Age Category:</u>	<20 – 1	20-40 – 4	40-60 – 8 >60 – 6